

The Florida Senate
COMMITTEE MEETING EXPANDED AGENDA
APPROPRIATIONS COMMITTEE ON HEALTH AND HUMAN SERVICES
Senator Harrell, Chair
Senator Garcia, Vice Chair

MEETING DATE: Wednesday, October 11, 2023
TIME: 9:00—10:30 a.m.
PLACE: *Pat Thomas Committee Room, 412 Knott Building*

MEMBERS: Senator Harrell, Chair; Senator Garcia, Vice Chair; Senators Avila, Baxley, Book, Brodeur, Burgess, Burton, Davis, Gruters, Rouson, and Simon

TAB	BILL NO. and INTRODUCER	BILL DESCRIPTION and SENATE COMMITTEE ACTIONS	COMMITTEE ACTION
1	Medicaid Redeterminations Updates: Agency for Health Care Administration Department of Children and Families Florida Healthy Kids Corporation		Presented
2	Implementation of HB 121 - Florida KidCare Program Eligibility Update: Florida Healthy Kids Corporation		Presented
Other Related Meeting Documents			

MEDICAID REDETERMINATION

Agency for Health Care Administration,
Department of Children and Families,
and
Florida Healthy Kids

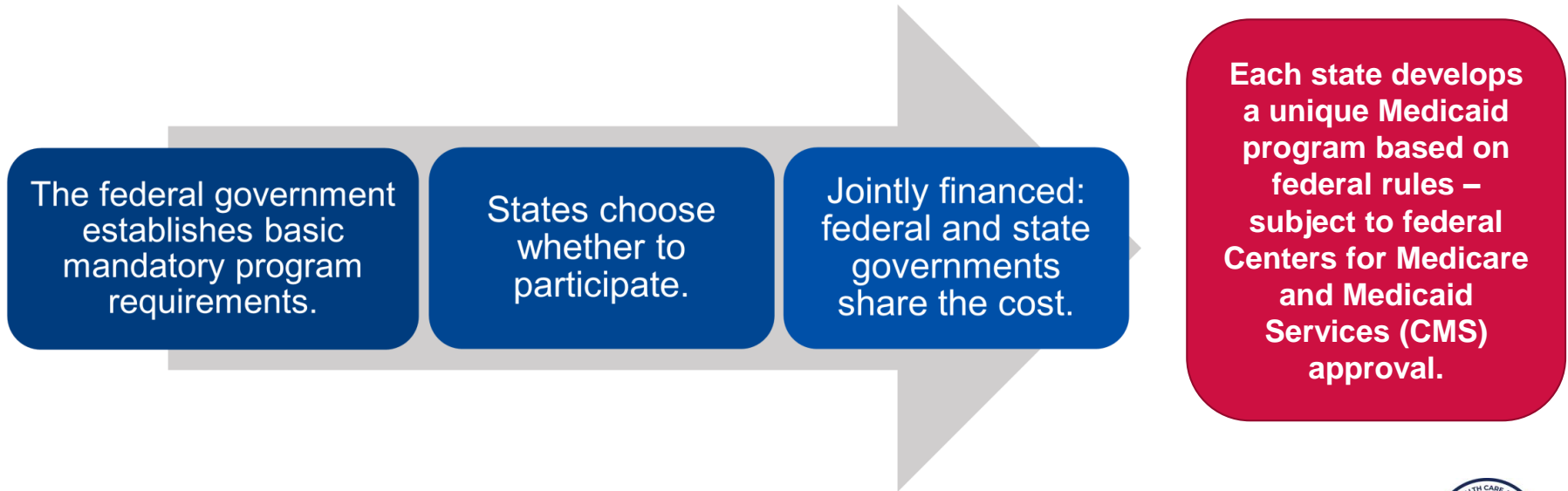
October 11, 2023



HealthyKids™

What is Medicaid?

Medicaid is a federal program through which states partner with the federal government to provide health care coverage to low-income children, families, elders, and people with disabilities.



Mandatory and Optional Medicaid Groups

- The federal government requires state Medicaid programs to cover “mandatory groups” and allows for coverage of “optional groups.”
 - Mandatory groups: Categories of people that must be covered.
 - Optional groups: States may choose to cover additional federally-approved groups.
- The Florida Medicaid program outlines covered groups through its Medicaid state plan and various waivers.

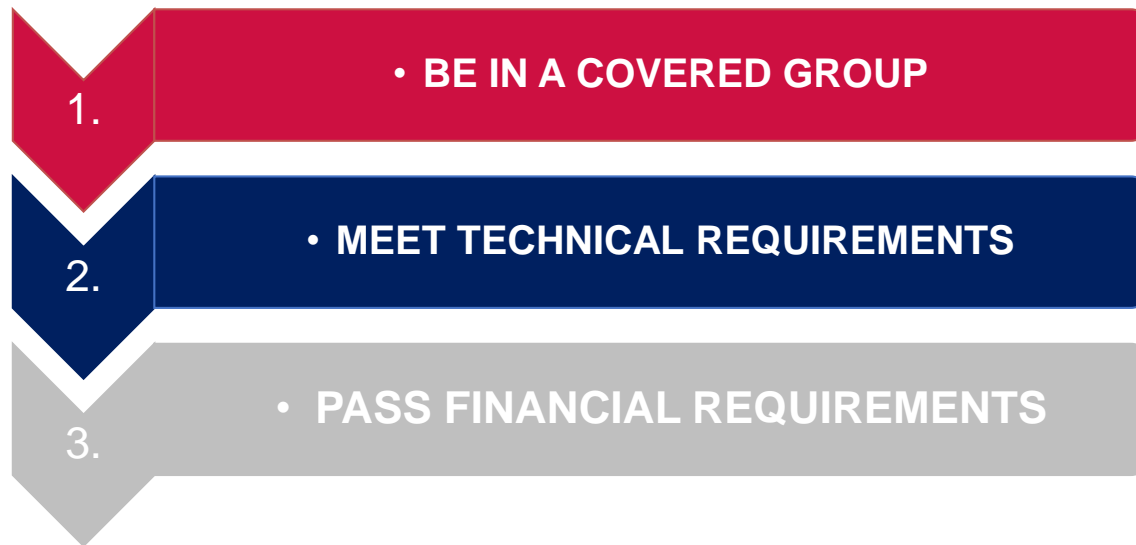
Mandatory
Low Income: <ul style="list-style-type: none"> Children Pregnant Women Parents Seniors (adults 65 years of age and older receiving Medicare who also qualify for Medicaid)
Foster Care/Former Foster Care to Age 26
SSI Recipients
Optional (Examples)
Medically needy
Children 19 and 20
Lawfully residing children during their first 5 years
Breast and Cervical Cancer Program Enrollees
Family Planning Waiver

Florida Medicaid Income Limits

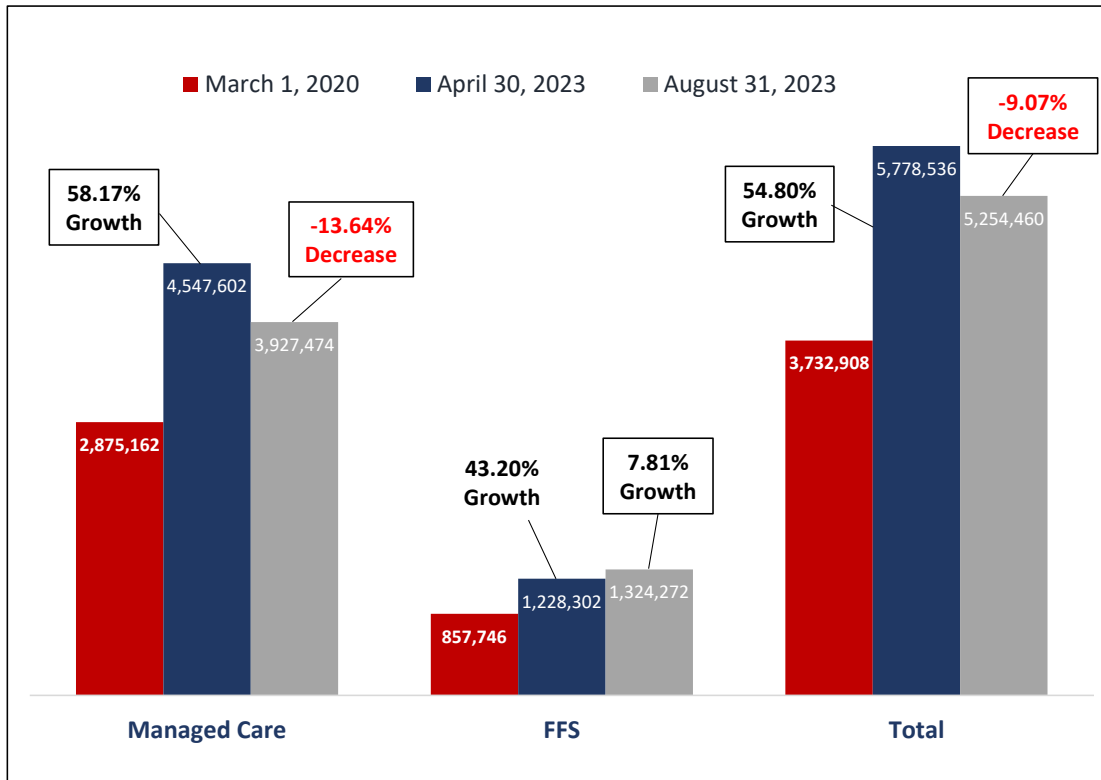
Group	FPL Level
Children Under Age 1	200% FPL
Children 1 through 18	133% FPL
Pregnant Women	185% FPL
Parents, Caretakers, Children 19-20	Fixed dollar amount
Home and Community Based Services, Nursing Home, Hospice	222% FPL
Meds A/D	88% FPL
Breast and Cervical Cancer Treatment	200% FPL

Who is Eligible to Enroll in Florida Medicaid?

- Medicaid is an entitlement program, which means that everyone who meets eligibility rules has a right to enroll in Medicaid coverage – states cannot cap their programs.
- In order to be eligible for Medicaid in Florida, a person must:



Impact of Public Health Emergency on Enrollment

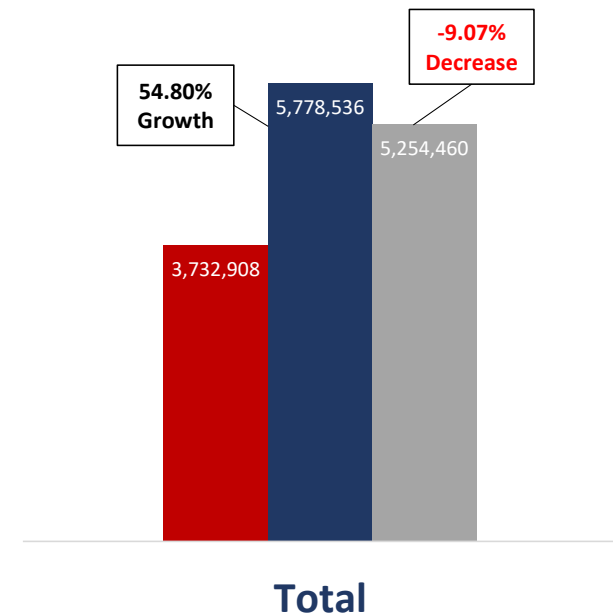


Since March 2020, Medicaid enrollment increased by over 1.5 million recipients to nearly 5.3 million (as of August 31, 2023).

The chart reflects the change in enrollment from March 1, 2020 through August 31, 2023.

Impact of Public Health Emergency by Eligibility Category

- Overall, Medicaid enrollment increased by 54.8% from March 2020 to April 2023.
- Since April 2023, Medicaid enrollment decreased by 9.07%.
- Some groups experienced higher growth since March 2020:
 - For example, Temporary Assistance for Needy Families (TANF) (includes Children, Parents/Caretakers and Pregnant Women) with an increase of 33.3% or 1,220,772 enrollees.
 - Per member per month cost for those in the TANF category: \$210.20.
- While others experienced lower growth:
 - For example, SSI eligible (the aged, blind and disabled) saw an increase of just 0.1% or 38,291 enrollees.
 - Per member per month cost for those in the SSI category: \$935.01.



Federal Consolidated Appropriations Act, 2023

- States must provide coverage for children under 19 for 12 months.
- Makes permanent the state option for Medicaid postpartum coverage for 12 months.
- Ends “Continuous Coverage” effective April 1, 2023.
- Updates to Enhanced FMAP rate:
 - The CARES Act provided a **6.2 percentage point increase** in federal Medicaid matching funds to help states respond to the COVID-19 pandemic.
 - 5% from April to June 2023.
 - 2.5% from June to September 2023.
 - 1.5% from October to December 2023 (**currently 59.46%**).
- To continue receiving the enhanced Medicaid matching rate, states must:
 - Follow federal Medicaid eligibility requirements.
 - Attempt to ensure updated beneficiary contact information.
 - Make a good faith effort to contact current enrollees by using more than one modality (e.g., hard copy letter and text message).

Medicaid Eligibility by DCF

Individuals potentially eligible for Medicaid include:

- Pregnant women
- Parents and other caretaker relatives
- Children up to age 21
- Former foster care children up to age 26
- Aged, blind, or disabled not currently receiving SSI

All enrollees must meet eligibility requirements such as identity verification, residency, citizenship, and cooperation with child support.

Enrollees must verify their eligibility every 12 months.

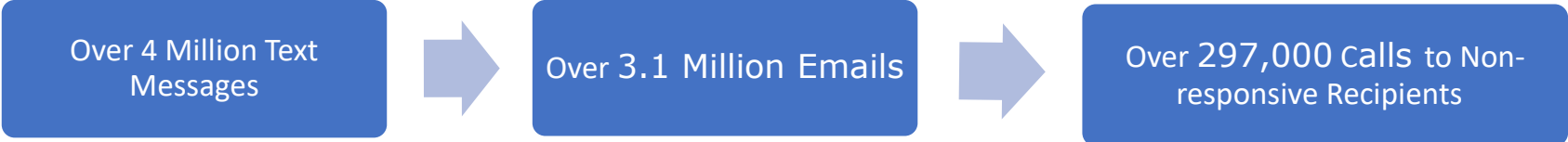
Some enrollees may be subject to asset limits for eligibility determination.

Medicaid Redetermination Schedule

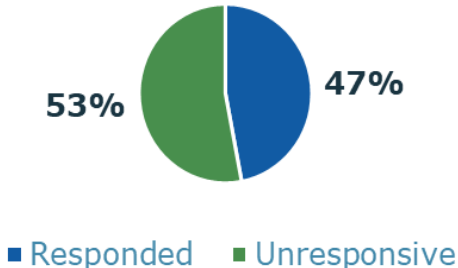
- 4.6 million Medicaid recipients will have their cases redetermined by the Department over the 12-month unwinding period.
- During the “Continuous Coverage” period, Florida continued to request eligibility information to ensure a data-driven approach to redeterminations.
- Redeterminations prioritized based on:
 - Recipients whose submitted information during the continuous coverage period demonstrated ineligibility.
 - Recipients who had not used their Medicaid benefit in the last 12 months.
- Remaining recipients are reviewed on their regularly scheduled renewal date, aligned to coincide with other members within the household, or their renewal date for SNAP or TANF benefits.
- Vulnerable populations (e.g., children with complex medical needs, as defined by AHCA) will be last in the redetermination schedule.

Robust Communication Strategies

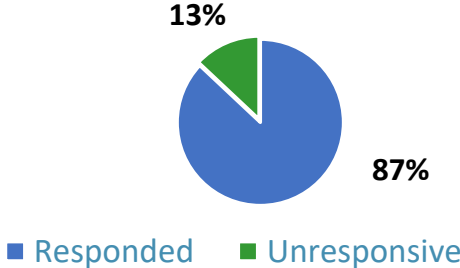
- The Department developed extensive outreach via email, texting, and automated calls. Medicaid recipients received 5-13 contact attempts from the Department.



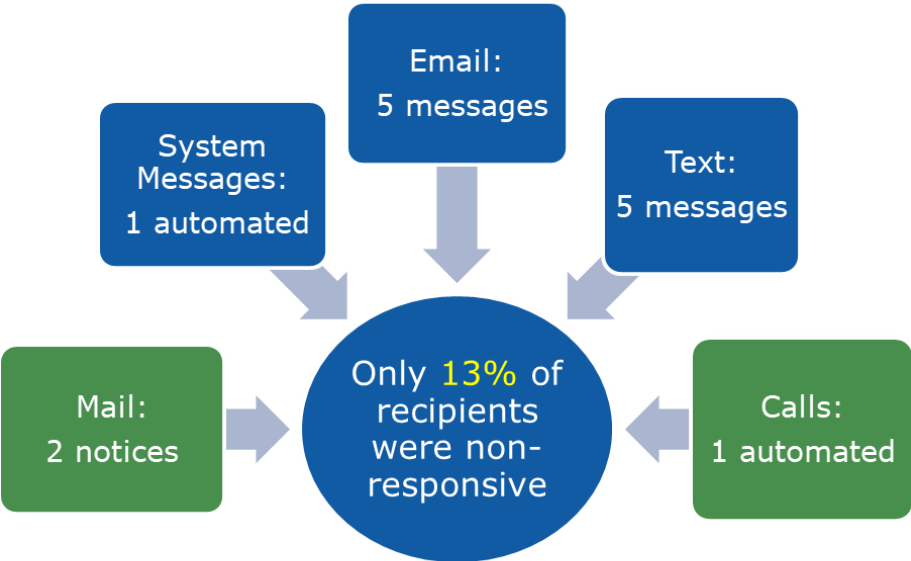
Pre-Pandemic Response Rate



Current Response Rate

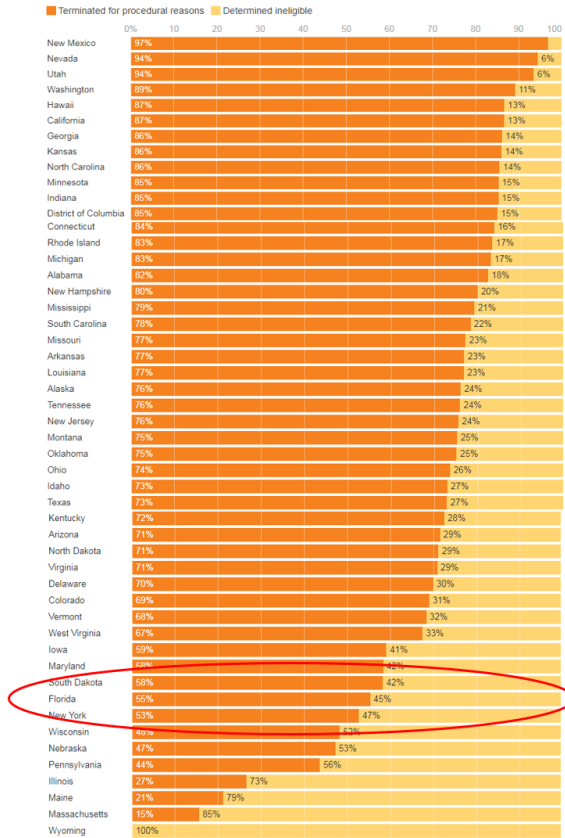


Robust Communication Strategies



- Due to Florida’s robust outreach communications plan, Florida is performing better than the national average for procedural disenrollments for not responding. This means more Floridians are responding to their Medicaid redetermination notices than the national average.

National Procedural Disenrollments



- National data as of October 2, 2023, shows of all recipients who were disenrolled, 73% were disenrolled for procedural reasons.
 - Procedural terminations include recipients who do not provide information necessary to complete a redetermination.
- Florida has one of the lowest national rates of procedural terminations, ranked 9th.

Source: Kaiser Family Foundation's *Medicaid Enrollment and Unwinding Tracker* as of October 2, 2023



Redetermination Outcomes - Status

From April 2023 through August 2023, over 2.2 million individuals' Medicaid eligibility was redetermined.

1.5 million (67%) remain eligible

746,000 individuals (32%)
no longer eligible

243,000 individuals
referred for Medically
Needy coverage

- Every child no longer eligible is referred to Florida Healthy Kids.
- Every adult no longer eligible is referred to the federal marketplace or their Medicaid health plan to review other options.
- 2.4 million remaining individuals will be redetermined between September 2023 and March 2024.

Supporting Florida Families

Processing Medicaid Eligibility cases and providing client support

2,700 dedicated employees

Dedicated Medicaid Redetermination phone line to assist Medicaid recipients with a current wait time less than

5 minutes

Processing cases faster than the 45 day federal standard

22 days

During the months of April, May, June, July, and August, client support answered

1.8 million calls

Ample Safeguards in Place

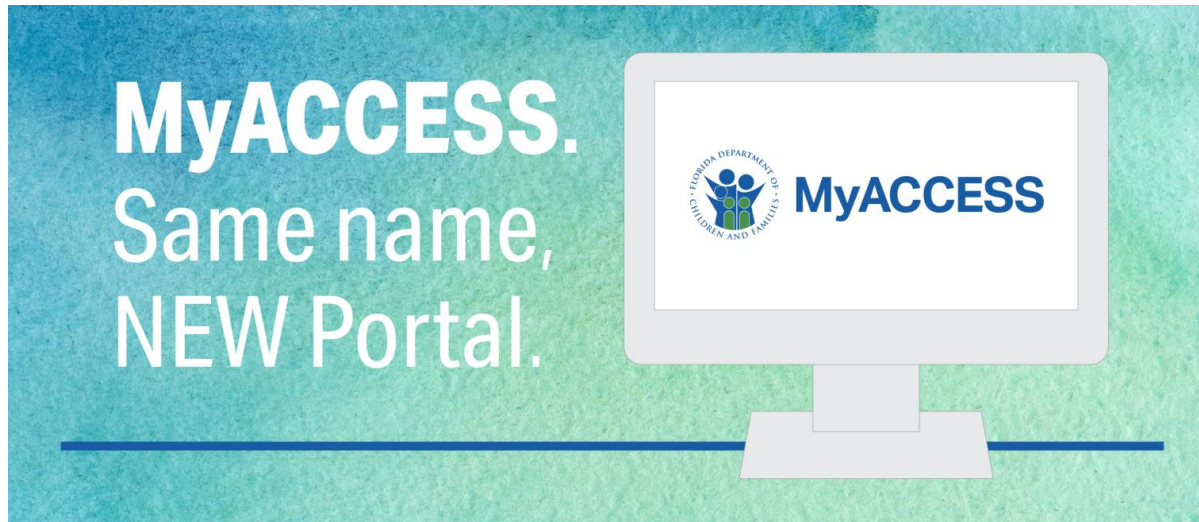
- Top priorities:
 - Ensure that those who are eligible maintain their coverage
 - Provide available coverage options to those no longer eligible
- Individuals who apply retain Medicaid coverage until a determination is made.
- Recipients who do not submit a redetermination have 90 days to submit a late application.
- If they are determined to be eligible, their coverage will be reinstated retroactive to their closure date.
- Individuals who feel that they were incorrectly determined ineligible have 90 days to appeal.

Enhanced Vulnerable Population Outreach

- DCF coordinated with AHCA to place these cases at the end of the redetermination schedule, allowing for enhanced outreach efforts.
- Collaboration with Managed Care Organizations to inform households of process and options.
- Partner with Florida Healthy Kids for outreach and coverage tracking for cases exceeding Medicaid income thresholds.
- Ensure proactive and personalized assistance for children with complex chronic conditions (as defined by AHCA) during the renewal process:
 - Specialized processing team
 - Outbound call campaign
 - Earlier text messaging campaign

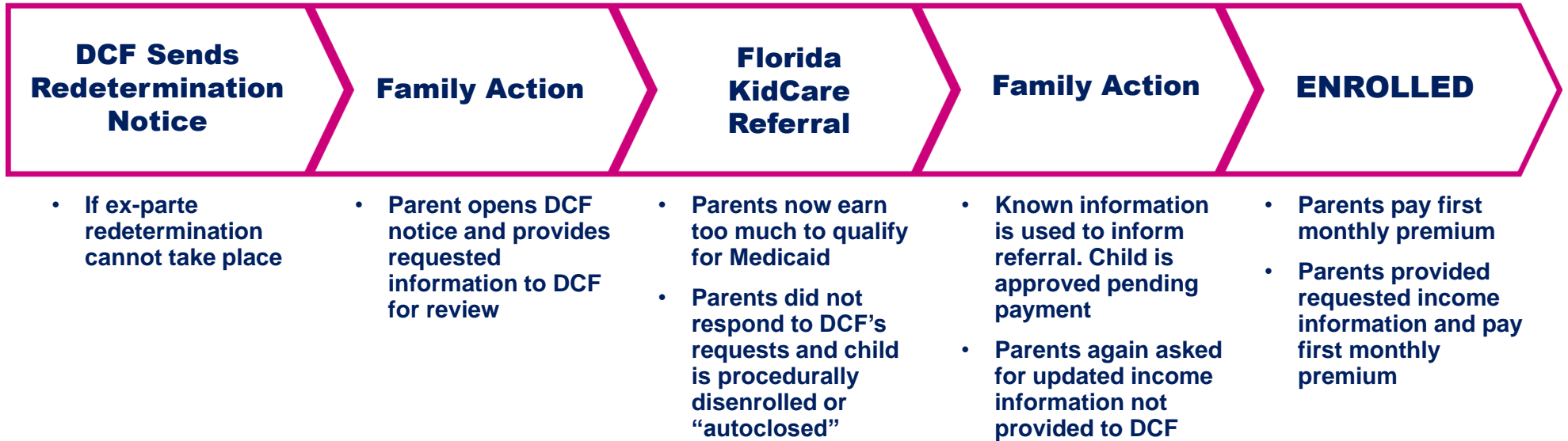


New My ACCESS Portal Coming Soon



The Department's new My ACCESS portal, coming later this fall, will give individuals an enhanced and user-friendly platform to efficiently manage their benefits, making the process more convenient and informative.

DCF to Florida Healthy Kids Referral Pathways



Florida KidCare Programs



Medicaid

Birth through the 19th birthday

Department of Children and Families



MediKids

1 through 4 years old

Agency for Health Care Administration



Florida Healthy Kids

5 through the 19th birthday

Florida Healthy Kids Corporation

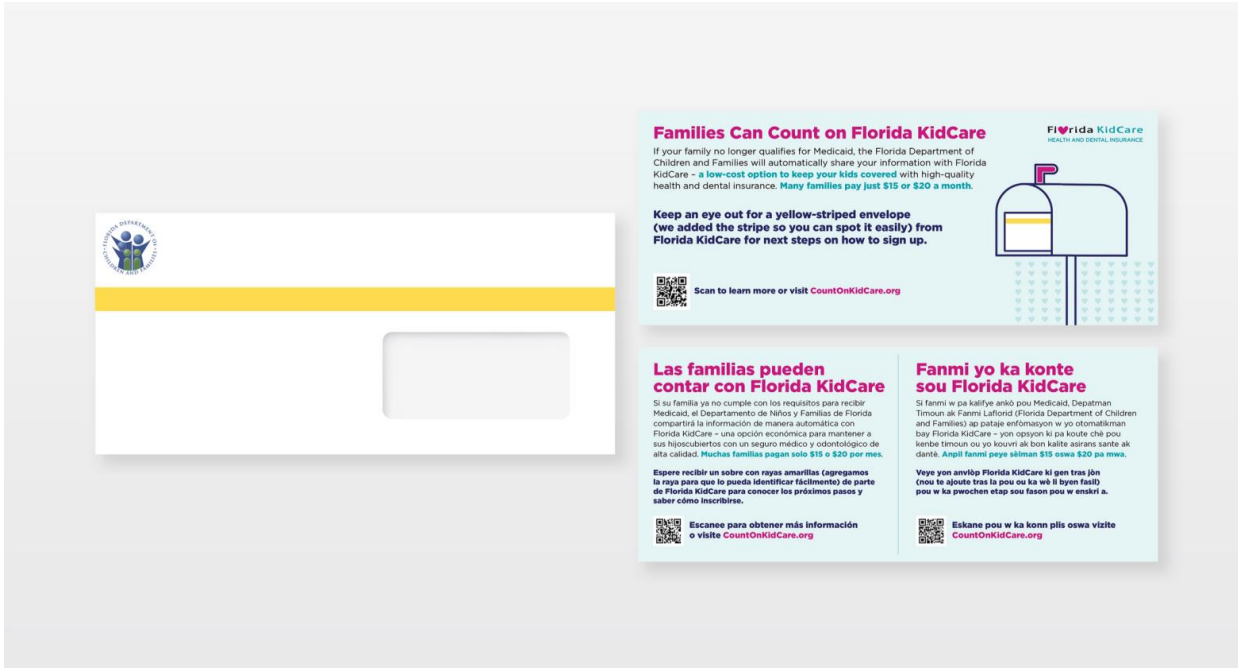


CMS Health Plan

Birth through the 19th birthday with special health care needs

Florida Department of Health

Aligning Outreach with DCF



- Included paragraph with information about KidCare in DCF Denial Notice letter
- Full-color, double-sided insert in Medicaid Denial Notice letter

Additional Outreach to Families



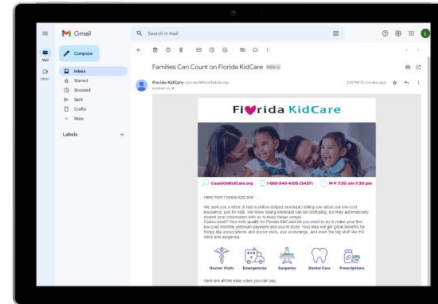
CountOnKidCare.org

Unique landing page for families with questions about the process



Targeted Digital Ads

Hyper-targeted ads to families who are referred to Florida KidCare



Text Messages/Emails

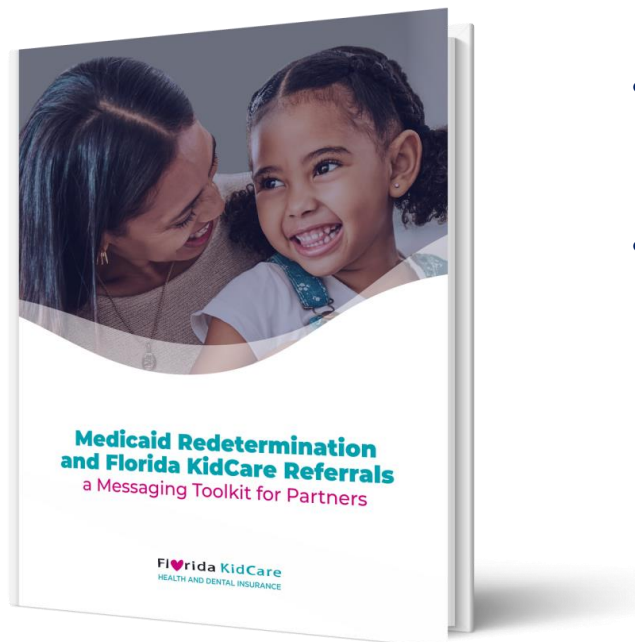
Series of custom messages to prompt families who have not enrolled



Calls to Families

Outbound call campaign to contact families no longer eligible for Medicaid coverage

Collaborating with Community Partners



- Open feedback loop to work cases and share concerns.
- Quarterly conference calls to discuss learnings and best practices.
- Partner toolkit released to ensure consistent messaging, including:
 - Partner DOs and DON'Ts
 - Key messages
 - Sample social media posts and graphics
 - Email templates

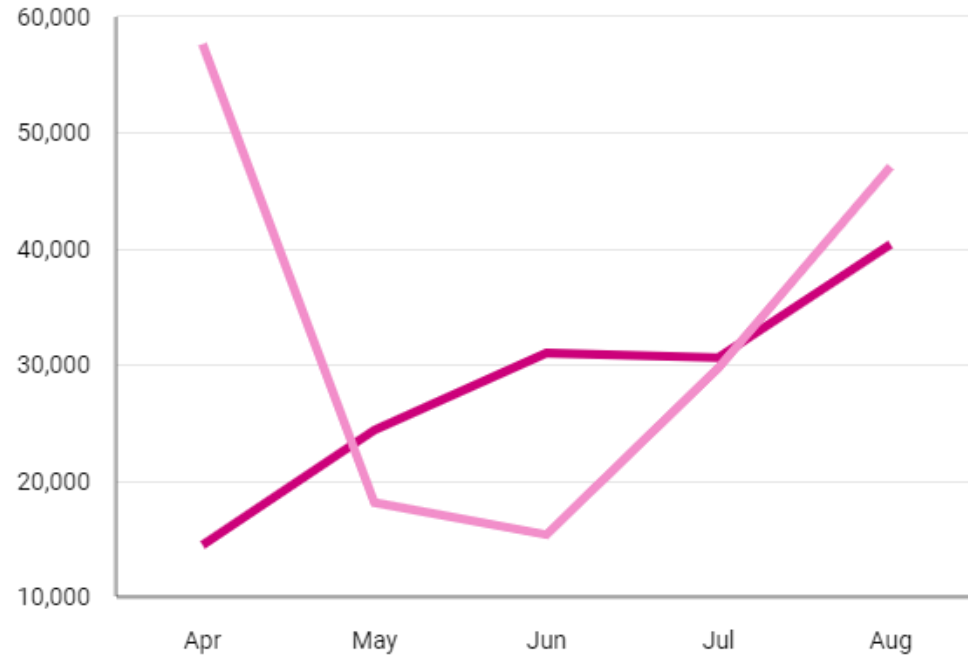
Referrals and New Enrollment

New enrollment since April

67,091

Children referred since April

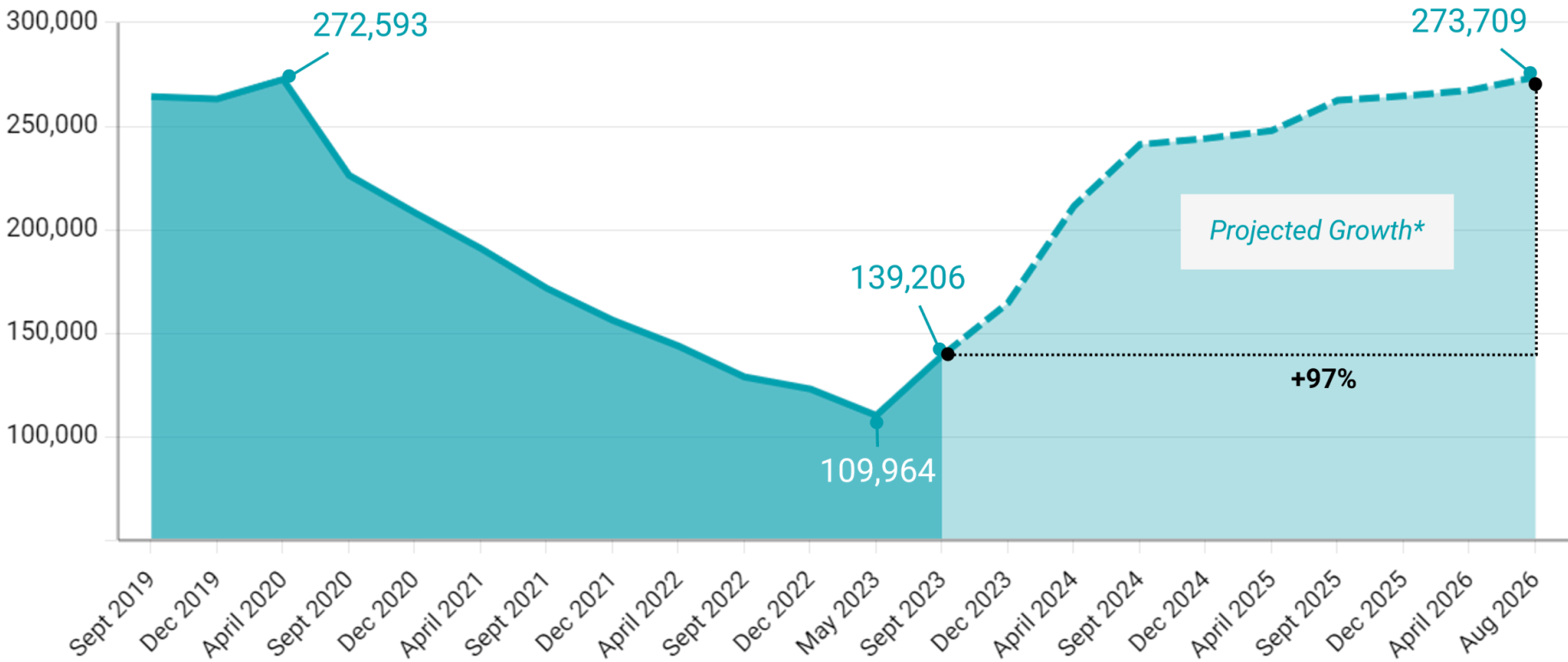
140,750



● Children Referred ● Procedural Terminations*

*Approx. 167k (child) procedural terminations since April
Source: Florida Healthy Kids Corporation based on monthly DCF reporting

KidCare Actual and Projected Enrollment

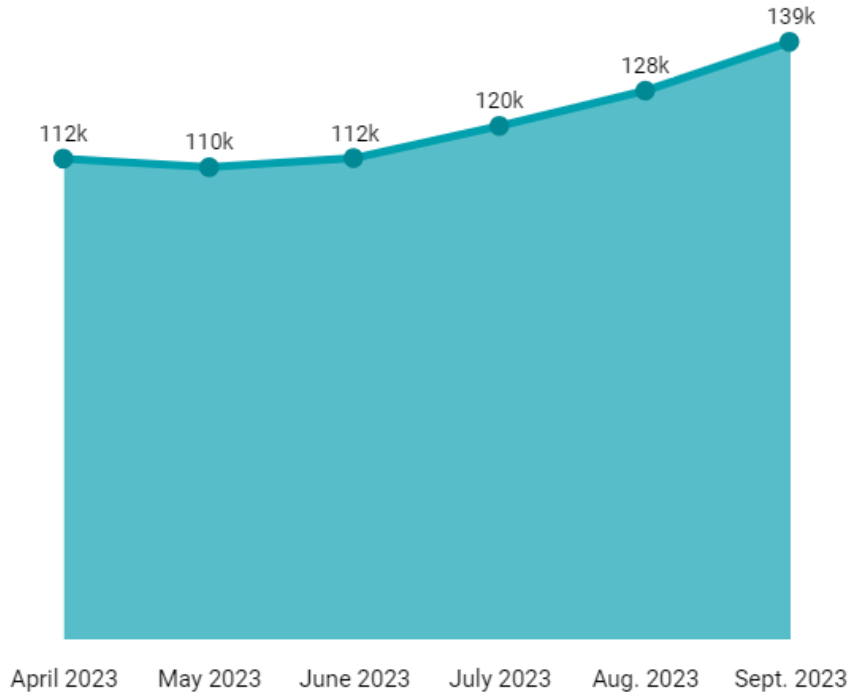


*Projections are based on the Florida KidCare Caseload Social Services Estimating Conference held on July 18

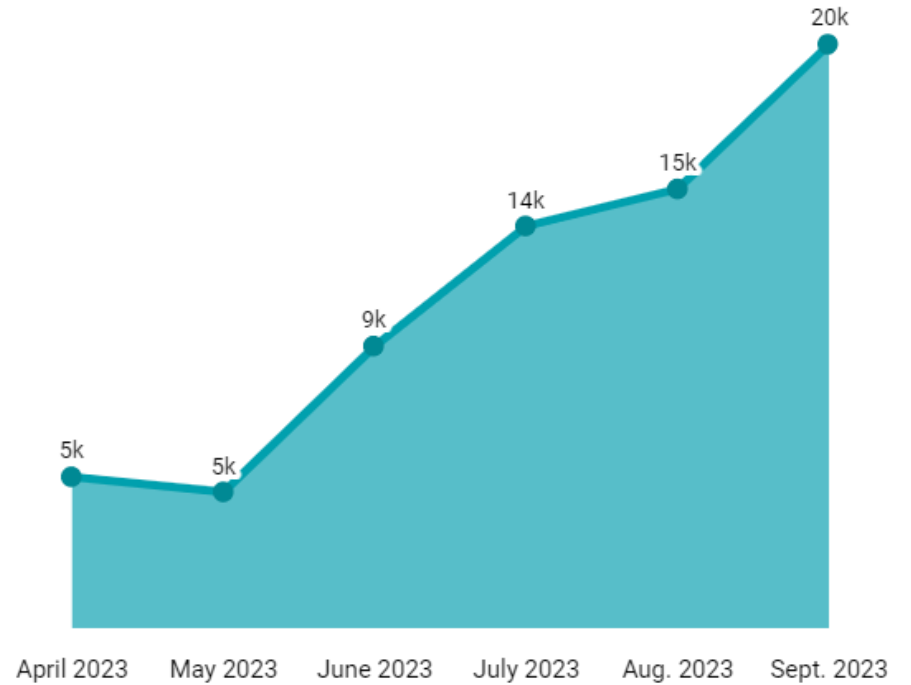


Enrollment

Net Change



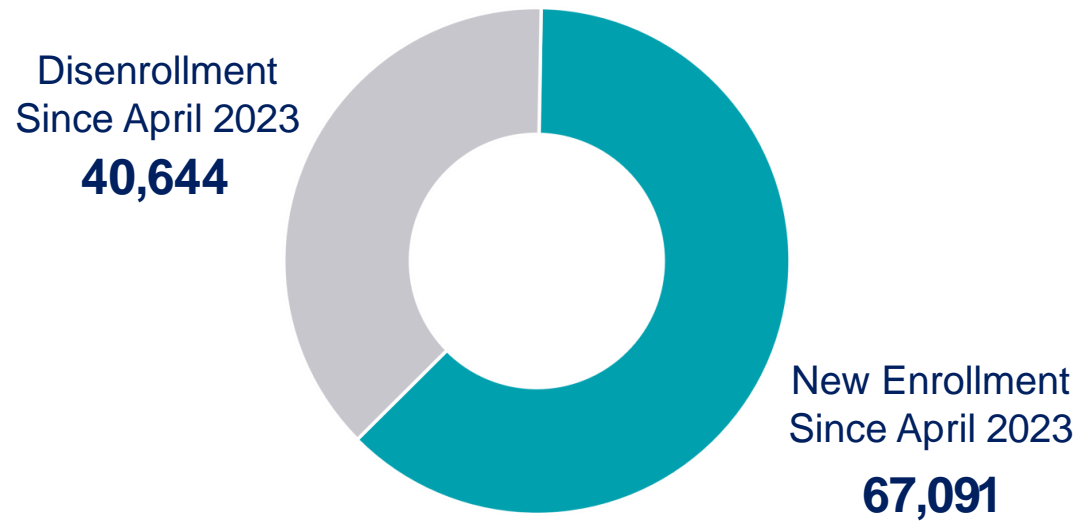
New Enrollment



Source: Florida Healthy Kids Corporation Monthly Enrollment Files

Enrollment Vs. Disenrollment

Enrollment Breakdown



Source: Florida Healthy Kids Corporation Monthly Enrollment Files

Questions

- For more information about Medicaid Redetermination, visit <http://www.myflfamilies.com/Medicaid>
- Or chat with our virtual assistant www.myflfamilies.com/services/public-assistance

The Florida Senate

APPEARANCE RECORD

Deliver both copies of this form to Senate professional staff conducting the meeting

Presentation

Bill Number or Topic

Amendment Barcode (if applicable)

10/11/23

Meeting Date

S. HHS Approps

Committee

Name Tom Wallace

Phone

Address 2727 Mehan Dr.

Email

Street

Tallahassee

City

State

Zip

Speaking: For Against Information OR Waive Speaking: In Support Against

PLEASE CHECK ONE OF THE FOLLOWING:

I am appearing without compensation or sponsorship.

I am a registered lobbyist, representing:

AHCA

I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

While it is a tradition to encourage public testimony, time may not permit all persons wishing to speak to be heard at this hearing. Those who do speak may be asked to limit their remarks so that as many persons as possible can be heard. If you have questions about registering to lobby please see Fla. Stat. §11.045 and Joint Rule 1. [2020-2022 Joint Rules.pdf flsenate.gov](#)

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The Florida Senate

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Presentation

Bill Number or Topic

Amendment Barcode (if applicable)

10/11/23

Meeting Date

HHS Appropriations Committee

Name

Casey Penn

Phone

850-717-

Address

2415 N. Monroe St.

Email

Samuel.Kerce@myfamily.com

Street

TLH

FL

32303

City

State

Zip

Speaking: [] For [] Against [x] Information OR Waive Speaking: [] In Support [] Against

PLEASE CHECK ONE OF THE FOLLOWING:

[] I am appearing without compensation or sponsorship.

[x] I am a registered lobbyist, representing:

DCF

[] I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

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S-001 (08/10/2021)

The Florida Senate

APPEARANCE RECORD

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HB 121 / Malcd redetermination
Bill Number or Topic

10/11/23
Meeting Date

Health/Human Svcs
Committee Approps

Amendment Barcode (if applicable)

Name Ashley Carr

Phone 850 529-4614

Address 5364 Appledore Lane
Street

Email Carra@healthykids-org

Tnh Fla 32309
City State Zip

Speaking: For Against Information OR Waive Speaking: In Support Against

PLEASE CHECK ONE OF THE FOLLOWING:

- I am appearing without compensation or sponsorship.
- I am a registered lobbyist, representing:
- I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

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10/11/23

Meeting Date

The Florida Senate APPEARANCE RECORD

Medicaid Redeterminations

Bill Number or Topic

Deliver both copies of this form to
Senate professional staff conducting the meeting

Approp^o Committee
Health & Human Services

Committee

Amendment Barcode (if applicable)

Name Acadia Jacob

Phone 754 999 0807

Address ~~656~~ Po Box 358946

Email acadia@healthyfla.org

Street

Gainesville FL 32635

City

State

Zip

Speaking: For Against Information **OR** Waive Speaking: In Support Against

PLEASE CHECK ONE OF THE FOLLOWING:

I am appearing without compensation or sponsorship.

I am a registered lobbyist, representing:

I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

HondaVoices for Health

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S-001 (08/10/2021)



House Bill 121 Implementation

Senate Appropriations Committee on Health and Human Services

Oct. 11, 2023

What is Florida KidCare?

The brand name representing Florida's state-sponsored health insurance for kids under 19.

Medicaid

- Provides health coverage to low-income families.
- Medicaid is jointly funded by state and federal dollars.
- Families pay nothing at all to cover all eligible household members.

Children's Health Insurance Program (CHIP)

- Provides health coverage to children in families earning more than Medicaid allows.
- CHIP is jointly funded by state and federal dollars.
- Parents pay a small monthly premium that covers all eligible children in the household.

CHIP Buy-In Program

- Provides CHIP benefits to families earning more than CHIP income limits allow.
- Parents pay a per-child monthly premium, on average \$250 per child per month.
- Florida is one of few states providing this option as a bridge between subsidized and other coverage.

HB 121 - A Bill Benefiting Florida's Kids

HB 121 by Representative Robin Bartleman

SB 246 by Senator Alexis Calatayud

Increases CHIP eligibility limit from 200% to 300% federal poverty level (FPL), allowing more working families to qualify for coverage

Approximately 68,000 Florida children are uninsured whose household incomes fall between 200% and 300% of the FPL

- + New premium tiers create a sliding scale, softening the "fiscal cliff"
- + The more a family earns, the more the family contributes

Income Limits - Before & After

Family of 2 - 200%

\$39,440

Family of 2 - 300%

\$59,160

Family of 4 - 200%

\$60,000

Family of 4 - 300%

\$90,000

Family of 6 - 200%

\$80,560

Family of 6 - 300%

\$120,840

New Monthly Premium Tiers

One 'family' premium covers all eligible children in the household

Tier 1 - 133.01% - 175% FPL

\$17

Tier 4 - 225.01% - 250% FPL

\$94

Tier 2 - 175.01% - 200% FPL

\$38

Tier 5 - 250.01% - 275% FPL

\$130

Tier 3 - 200.01% - 225% FPL

\$64

Tier 6 - 275.01% - 300% FPL

\$170



Income Limits and Premium Tiers

	Medicaid for Children	MediKids + Florida Healthy Kids + CMS Plan					
Family Size	\$0 Premium Up to 133% FPL	\$17 Premium 133.01 – 175% FPL	\$38 Premium 175.01 – 200% FPL	\$64 Premium 200.01 – 225% FPL	\$94 Premium 225.01 – 250% FPL	\$130 Premium 250.01 – 275% FPL	\$170 Premium 275.01 – 300% FPL
1	Up to \$19,392	\$25,515	\$29,160	\$32,805	\$36,450	\$40,095	\$43,740
2	Up to \$26,232	\$34,510	\$39,440	\$44,370	\$49,300	\$54,230	\$59,160
3	Up to \$33,072	\$43,505	\$49,720	\$55,935	\$62,150	\$68,365	\$74,580
4	Up to \$39,900	\$52,500	\$60,000	\$67,500	\$75,000	\$82,500	\$90,000
5	Up to \$46,740	\$61,495	\$70,280	\$79,065	\$87,850	\$96,635	\$105,420
6	Up to \$53,580	\$70,490	\$80,560	\$90,630	\$100,700	\$110,770	\$120,840
7	Up to \$60,420	\$79,485	\$90,840	\$102,195	\$113,550	\$124,905	\$136,260
8	Up to \$67,248	\$88,480	\$101,120	\$113,760	\$126,400	\$139,905	\$151,680

*These annual income guidelines are for informational purposes only.
Florida KidCare eligibility depends on other factors beyond a family's annual income.*

Steps Toward Implementation

Requirements Gathering

May - August

- ✓ Document necessary system changes
- ✓ Develop system testing plan
- ✓ Engage with partner state agencies

Message Testing & Development

August - October

- ✓ Stakeholder collaboration
- ✓ Market research and polling
- ✓ Campaign development

Testing & Deployment

October - November

- ✓ Internal testing in progress
- ✓ Testing with DCF in progress
- ✓ Current customer notifications mailed

Next steps include: working with AHCA to file federal CMS State Plan Amendment/waiver and public notices and starting to notify current customers of price changes.

HB 121 Implementation

Communications and Outreach

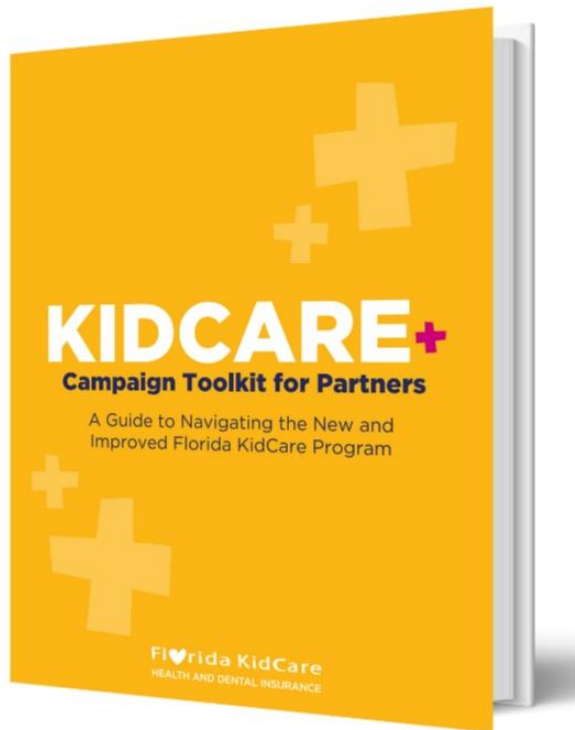
A multi-pronged approach with
two main audiences:

Current Enrollees

Potential Enrollees



Community Outreach



Local Partners

Statewide network of partners including children's hospitals, health clinics, food banks, etc.

Health Plans

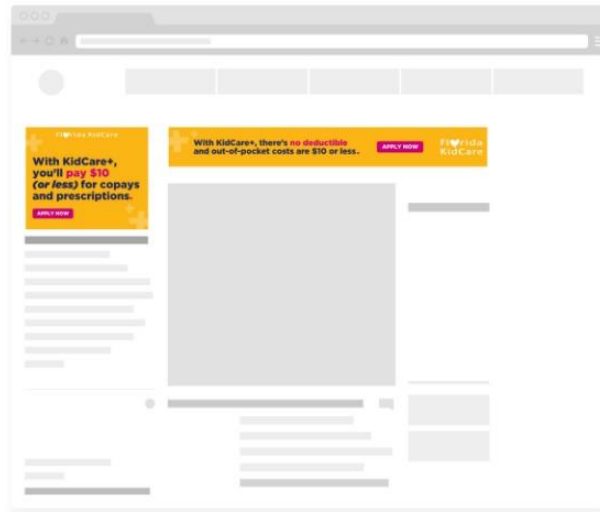
Leveraging outreach teams of contracted health plans to connect in local communities of high need

CVS Pharmacy

- In-store radio PSAs
- Events in select locations
- Print ad on prescription bags

Sample Advertisements

Targeted advertisements with messaging tailored to each target audience (based on location, language, etc.) and available in English, Spanish and Creole.



The Florida Senate

APPEARANCE RECORD

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10/11/2023

Meeting Date

Medicaid

Bill Number or Topic

HHS

Committee

Amendment Barcode (if applicable)

Name

Karen Woodell

Phone

850-321-9386

Address

579 E Call St

Email

Street

Tallahassee, FL 32301

City

State

Zip

Speaking:

For

Against

Information

OR

Waive Speaking:

In Support

Against

PLEASE CHECK ONE OF THE FOLLOWING:

I am appearing without compensation or sponsorship.

I am a registered lobbyist, representing:

FI Center for Fiscal & Economic Policy

I am not a lobbyist, but received something of value for my appearance (travel, meals, lodging, etc.), sponsored by:

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THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR BRYAN AVILA
39th District

COMMITTEES:
Governmental Oversight and Accountability, *Chair*
Appropriations
Appropriations Committee on Education
Appropriations Committee on Health and
Human Services
Education Pre-K -12
Ethics and Elections
Health Policy

SELECT COMMITTEE:
Select Committee on Resiliency

JOINT COMMITTEE:
Joint Select Committee on Collective Bargaining,
Alternating Chair

October 2, 2023

The Honorable Senator Gayle Harrell
Chair
Committee on Appropriations Health and Human Services
201 The Capital
404 South Monroe Street
Tallahassee, FL 32399-1100

REF: COMMITTEE MEETING EXCUSAL

Honorable Chair Harrel:

Please excuse my absence from the Appropriations committee Meeting on Wednesday, October 11, 2023, I have a personal family engagement.

Please feel free to contact me with any questions.

Sincerely,

A handwritten signature in blue ink that reads "Bryan Avila".

Bryan Avila
Senator
District 39

CC: Brooke McKnight, Staff Director
Robin Jackson, Administrative Assistant
Karen Sweeney, Senior Legislative Assistant



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR JOE GRUTERS

22nd District

COMMITTEES:

Regulated Industries, *Chair*
Appropriations
Appropriations Committee on Agriculture,
Environment, and General Government
Appropriations Committee on Health
and Human Services
Commerce and Tourism
Community Affairs
Transportation

SELECT COMMITTEE:

Select Committee on Resiliency

JOINT COMMITTEE:

Joint Committee on Public Counsel Oversight,
Alternating Chair

October 9, 2023

Chair Harrell
201 The Capitol
404 South Monroe Street
Tallahassee, FL 32399-1100

Chair Harrell,

I would like to request an excused absence from the Appropriations Committee on Health and Human Services scheduled on Wednesday, October 11th due to a family obligation.

Thank you for your consideration of this request.

Regards,

A handwritten signature in black ink that reads "Joe Gruters".

Joe Gruters

REPLY TO:

- 381 Interstate Boulevard, Sarasota, Florida 34240 (941) 378-6309
- 316 Senate Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5022

Senate's Website: www.flsenate.gov

KATHLEEN PASSIDOMO
President of the Senate

DENNIS BAXLEY
President Pro Tempore

CourtSmart Tag Report

Room: KB 412
Case No.: -
Caption: Appropriations Committee on Health and Human Services

Type:
Judge:

Started: 10/11/2023 9:01:07 AM
Ends: 10/11/2023 10:14:44 AM **Length:** 01:13:38

9:01:14 AM Sen. Harrell (Chair)
9:04:10 AM Tab 1 - Medicaid Redeterminations Updates
9:05:13 AM Agency for Health Care Administration
9:05:27 AM Tom Wallace, Deputy Secretary of Medicaid
9:12:31 AM Department of Children and Families
9:12:46 AM Casey Penn, Deputy Secretary
9:23:31 AM Florida Healthy Kids Corporation
9:23:42 AM Ashley Carr, Chief Marketing Officer
9:33:00 AM Sen. Harrell
9:33:09 AM Sen. Burton
9:33:39 AM A. Carr
9:34:35 AM Sen. Burton
9:34:49 AM A. Carr
9:36:35 AM Sen. Davis
9:37:30 AM A. Carr
9:38:02 AM Sen. Harrell
9:39:00 AM C. Penn
9:39:26 AM Sen. Harrell
9:39:52 AM Sen. Davis
9:40:22 AM A. Carr
9:41:16 AM Sen. Harrell
9:41:25 AM A. Carr
9:41:37 AM Sen. Book
9:42:12 AM A. Carr
9:42:29 AM C. Penn
9:43:20 AM Sen. Book
9:43:40 AM Sen. Harrell
9:44:07 AM C. Penn
9:45:34 AM Sen. Harrell
9:45:50 AM C. Penn
9:47:01 AM Sen. Davis
9:47:54 AM C. Penn
9:48:53 AM Sen. Book
9:49:31 AM C. Penn
9:49:56 AM Sen. Book
9:50:13 AM C. Penn
9:50:29 AM Sen. Book
9:50:58 AM C. Penn
9:51:42 AM Sen. Davis
9:52:14 AM C. Penn
9:52:54 AM T. Wallace
9:53:43 AM Acadia Jacob, Florida Voices for Health
9:56:42 AM Sen. Harrell
9:56:58 AM Sen. Garcia
9:57:12 AM C. Penn
9:58:12 AM Tab 2 - Implementation of HB 121-Florida KidCare Program Eligibility Update
9:58:44 AM Ashley Carr, Chief Marketing Officer
10:09:47 AM Karen Woodall, FI Center for Fiscal and Economic Policy
10:11:31 AM Sen. Harrell
10:13:00 AM A. Carr
10:13:20 AM Sen. Davis
10:13:48 AM A. Carr

